



Magnet Tip Sheet for Assistive Personnel

What is Magnet?

Magnet is a designation by the American Nurses Credentialing Center (ANCC) that recognizes hospitals and healthcare organizations who provide nursing excellence, quality patient care, and innovations in professional nursing practice. Only 8% of healthcare facilities achieve this designation and 15% of NC hospitals have Magnet designation.

How does this apply to your role as a NA/CST/HUC?

Assistive personnel are a part of the division of nursing and their experience at UNC Health is important.

How does CTSU and UNC Health support your professional development?

- Free online and classroom training – BLS, diversity leader program, compassionate leader program, safe patient handling coach, skin care modules
- Shared governance opportunities – unit share governance committee, which is co-chaired by a CST; APCAT (a house-wide committee that addresses the needs of assistive personnel and hosts the annual administrative professionals conference); skin champion, infection control liaison, transfer and mobility coach
- Support for higher education and advancement – NA II program, flexible schedule to accommodate classes, Tuition Waiver, Academic Reimbursement Program, H&V career fair and interview class

In what ways do you contribute to quality patient care?

- On CTSU, CSTs/NAs take initiative to walk postop CT Surgery patients to help them recover quickly and prevent postop complications like pneumonia.
- Proactive hourly rounding (Carolina Care) to anticipate patients' needs
- Perform peer audits for hand hygiene compliance and Foley catheter care.
- Participate in Express Workouts and staff surveys to improve unit practices.

What are some of CTSU's achievements?

- ✓ **97%** Hand Hygiene compliance in FY20 & went **1 year** without a C. diff infection
- ✓ **1 year** without a catheter-associated urinary tract infection (CAUTI)
- ✓ **600 days** without a unit-acquired pneumonia
- ✓ **Updated HUC Binder**, significantly improving work processes

How have CSTs/NAs been recognized on your unit?

Anthony (NA) Preceptor Award & CTSU Carolina Care Person of the Year; **Amy R.** co-chair, CTSU Shared Governance Committee; **Amy R., Shrita, & Anthony** Rock Star Award in FY20